



## Quality Policy

It is the policy of Lock it Safe Ltd, to provide its customers with a high quality service. The overall policy of the company is to provide the people, organisation and resources to supply our customers with the products and services that satisfy their requirement in every respect. Furthermore, it is Lock It Safe policy to continually improve our quality by monitoring, measuring and enhancing our Quality and Procedural System.

Implementation of the Quality Policy is the responsibility of every member of staff, starting with the Managing Director, who takes policy decisions which enable the correct action to be implemented throughout the organisation. The Managing Director also acts as the deputy of quality and as such is responsible for maintaining the implementation of the Quality Policy, along with the Quality Manager.

The Quality Policy has the full support of Senior Management and, together with our Quality Manual and Procedures, ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the procedures in order to achieve a consistent approach to Quality assurance and or ongoing commitments to meet the requirements of ISO 9001:2015 in pursuit of our primary objectives. The company's Quality Manual defines our quality objectives and key procedures.

Signed:

A handwritten signature in black ink, appearing to be "M. SMITH", written over a light blue horizontal line.

Print: M SMITH

Position: Managing Director

Date: 29<sup>th</sup> January 2021